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QUARTERLY PHYSICAL REPORT OF OPERATION  
As of September 30, 2024

Department: Office of the Ombudsman  
Agency  
Operating Unit  
Organization Code (UACS)

	Current year Appropriations
	Supplemental Appropriations
	Continuing Appropriations
	Off-Budget Account

Particulars	UACS PREXC	Physical Targets					Physical Accomplishments					Variance as of September 30	Remarks
		1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total 7=(3+4+5+6)	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total 12=(8+9+10+11)		
1	2	3	4	5	6	7	8	9	10	11	12	13	14
Part A.													
<b>I. Operations</b>	3000000000000000												
<u>Organizational Outcome: Reduced Incidence and Impact of corruption and red tape</u>	3100000000000000												
<b>ANTI-CORRUPTION INVESTIGATION PROGRAM</b>	3101000000000000												
<u>Outcome Indicators</u>													
1. Percentage of completed case build-up reports and fact-finding investigations and/or lifestyle checks resulting in the filing of criminal and/or administrative cases ✓	310100100001000	9.00%	9.00%	9.00%	9.00%	9.00%	19.05%	22.58%	25.35%		21.86%	12.86%	
<i>N: Number of completed investigations resulting in criminal or admin case</i>							44	49	36		129		
<i>D: Number of completed investigations</i>							231	217	142		590		
<u>Output Indicators</u>													
2. Percentage of case build-up reports and fact-finding investigations and/or lifestyle checks completed ✓	310100100001000	21.00%	21.00%	21.00%	21.00%	21.00%	18.03%	31.64%	38.51%		38.51%	17.51%	cumulative
<i>N: Number of completed investigations</i>							231	448	590		590		
<i>D: Total fact-finding case workload</i>							1,281	1,416	1,532		1,532		
3. Percentage of criminal and forfeiture cases investigated and resolved ✓	310100100002000	41.00%	41.00%	41.00%	41.00%	41.00%	19.60%	32.54%	42.47%		42.47%	1.47%	cumulative
<i>N: Number of criminal and forfeiture cases resolved</i>							214	453	680		680		
<i>D: Total criminal and forfeiture case workload</i>							1,092	1,392	1,601		1,601		

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		1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total		
1	2	3	4	5	6	7=(3+4+5+6)	8	9	10	11	12=(8+9+10+11)	13	14
4. Percentage of criminal and forfeiture cases investigated and resolved within a one-year period <i>N: Number of criminal and forfeiture cases resolved within one year</i>  <i>D: Total Number of criminal and forfeiture cases resolved</i>	310100100002000	18.00%	18.00%	18.00%	18.00%	18.00%	78.97%	76.38%	77.65%		77.65%	59.65%	cumulative
							169	346	528		528		
							214	453	680		680		
<b>ANTI-CORRUPTION ENFORCEMENT PROGRAM</b> <i>Outcome Indicators</i>	310200000000000												
5. Percentage of criminal and civil cases tried in court resulting in an approved demurrer to evidence <i>N: Number of criminal and civil cases tried in court not resulting in approved demurrer</i> <i>D: Number of criminal and civil cases with motion to demur</i>	310200100002000	13.00%	13.00%	13.00%	13.00%	13.00%	99.45%	85.71%	0.00%		98.95%	85.95%	
							182	6	0		188		
							183	7	0		190		
6. Percentage of criminal and civil cases decided by the court resulting in conviction of at least 1 accused <i>N: Number of decided criminal and civil cases resulting in conviction of at least 1 accused</i> <i>D: Total number of decided criminal and civil cases</i>	310200100002000	26.00%	26.00%	26.00%	26.00%	26.00%	34.13%	68.35%	68.75%		56.59%	30.59%	
							43	108	55		206		
							126	158	80		364		
<i>Output Indicators</i>													
7. Percentage of administrative cases adjudicated <i>N: Number of administrative cases adjudicated</i> <i>D: Total administrative case workload</i>	310200100001000	41.00%	41.00%	41.00%	41.00%	41.00%	18.62%	31.88%	43.63%		43.63%	2.63%	cumulative
							222	483	760		760		
							1,192	1,515	1,742		1,742		

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1	2	3	4	5	6	7=(3+4+5+6)	8	9	10	11	12=(8+9+10+11)	13	14
8. Percentage of administrative cases adjudicated within a one-year period <i>N: Number of administrative cases adjudicated within one year</i> <i>D: Number of administrative cases adjudicated</i>	310200100001000	17.00%	17.00%	17.00%	17.00%	17.00%	82.43%	80.54%	81.71%		81.71%	64.71%	cumulative
							183	389	621		621		
							222	483	760		760		
<b>OMBUDSMAN PUBLIC ASSISTANCE PROGRAM</b> <i>Outcome Indicator</i>	3103000000000000												
9. Percentage of frontline service feedback with a rating of at least very satisfactory <i>N: Number of accomplished feedback forms with a rating of Very Satisfactory and Excellent</i> <i>D: Total number of accomplished feedback forms</i>	310300100001000	81.00%	81.00%	81.00%	81.00%	81.00%	98.08%	97.53%	98.87%		98.06%	17.06%	
							16,672	17,832	11,455		45,959		
							16,999	18,283	11,586		46,868		
<i>Output Indicator</i>													
10. Percentage of requests for assistance and grievances resolved or acted upon within the prescribed time <i>N: Number of requests for assistance and grievances resolved or acted upon within a 90-day period from receipt by the Action Officer</i> <i>D: Total requests and grievance case workload</i>	310300100001000	78.00%	78.00%	78.00%	78.00%	78.00%	98.89%	99.16%	96.98%		98.62%	20.62%	
							1,342	1773	802		3,917		
							1,357	1788	827		3,972		

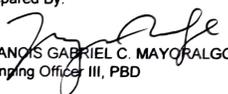
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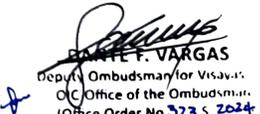
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<b>CORRUPTION PREVENTION PROGRAM</b> <i>Outcome Indicator</i>	3104000000000000												
11. Percentage of satisfied integrity promotion program beneficiaries ✓	310400100001000	81.00%	81.00%	81.00%	81.00%	81.00%	99.20%	98.82%	98.30%		98.76%	17.76%	
<i>N: Number of integrity promotion program beneficiaries who rated the program as Very Satisfactory or Excellent</i>							1,240	2,009	1,442		4,691		
<i>D: Total number of beneficiaries who rated the program</i>							1,250	2,033	1,467		4,750		
<i>Output Indicators</i>													
12. Number of integrity and anti-corruption advocates capacitated and mobilized ✓	310400100001000	1,500	1,500	1,500	1,500	6,000	2,540	2,326	1,918		6,784	2,284	
Total number of external stakeholders trained under the Integrity, Transparency and Accountability in Public Service (ITAPS) Program and other integrity promotion programs													

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